

## INDIANA DEPARTMENT OF REVENUE



**FAST • FRIENDLY • FREE**

### **Electronic Filing**

- 48 percent of 2005 Indiana individual income tax returns were filed electronically.
  - 52 percent of 2005 federal tax returns were filed electronically.
- 1.4 million Indiana taxpayers filed electronically in 2005, an increase of 20 percent from 2004.
- Electronic filing reduces errors and expedites average refund time – average 7 to 14 days (compared with 6 to 12 weeks for a paper return).

### **I-File**

- I-File - Indiana's electronic filing program, launched to encourage electronic filing in 1998.
- Allows all Indiana taxpayers to file their Indiana individual income taxes free.
- Last year I-File was relaunched with upgrades to make it more user-friendly.

### **I-File Features**

- Question-and-answer format – chooses tax form and walks through each step of the return.
- Help links – reference instructions and worksheets available in current tax booklets.
- Reprint function – stores completed forms, available for reprinting up to one year.
- Resume function – saves work, allows user to finish at another time.
- Interactive tax form – view tax form throughout filing.
- Pre-filled personal information – reduces filing time.

### **2005 I-File Survey**

- 94 percent were satisfied with their I-File experience.
- 95 percent indicated they would likely use I-File again.
- 96 percent said they would recommend I-File to someone else.

### **History**

- 6,312 used I-File the first year.
- 1998 program supported only full year resident tax filers.
- 83,409 taxpayers used I-File to file their 2005 taxes, up 15 percent from the prior year.

### **Miscellaneous Facts**

- 21 other states offer free service like I-File.
- I-File is used by representatives at the Department of Revenue's Indianapolis office and all district offices.
- More than 3 million people filed Indiana individual income tax in 2005.